

# ACH Contact Registry

## EFFECTIVE DATE

July 1, 2020

## RULE STATUS

[Upcoming](#)

An industry resource – the ACH Contact Registry - is being created for financial institutions to be able to more easily connect with other financial institutions about ACH operations, exceptions and risk management. In order for the ACH Contact Registry to be a valuable, Network-wide resource, all financial institutions participating in the ACH Network need to participate. This rule enables the creation of this resource by requiring the registration of contact information by all financial institutions that participate in the ACH Network.

## Details

All financial institutions participating in the ACH Network will be required to register contact information with Nacha for personnel or departments responsible for ACH operations and fraud/risk management. The contact information will be available for other registered ACH participating financial institutions, Payments Associations, the ACH Operators, and Nacha for operational, fraud, and risk management issues in the ACH Network (e.g., proof of authorizations, ACH-related system outages, erroneous payments, duplicates, reversals, fraudulent payments, etc.). Contact information will be only for those parties own, internal use and limited to these purposes.